

ANNUAL REPORT 2022-2023

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Letter from our CEO

Matt Henry President and CEO

I am happy to present to you our Annual Report. With Covid-19 slowing and additional funding coming to an end, 2022-2023 has been a year of financial ups and downs for IWC and IWRC, Inc. We have continued to struggle with staffing which has led to the highest amount of overtime paid out in the history of the centers. On the other side of things, we have received more individual grants for projects than we ever have in the history of our organizations! With all of this being said, we continue to provide high-level, quality care for the individuals that we serve. We are also embarking on a great adventure to raise 14 million dollars to replace our aging Early Learning Center and our Dogwood Home/Administration Building. Thanks to our community and donor support, we continue to move forward as an organization with anticipation and hope for the future! Wishing each of you a blessed and prosperous New Year!

Our Mission

Empowering children and adults with developmental or socioeconomic challenges to lead healthy, happy, more independent lives since 1961.



-Matt

Early Learning Center



In 2022-2023, the Early Learning Center experienced notable highs and lows. Classroom A was successfully re-opened, resulting in all classrooms being fully operational. The center secured the Buncombe County Early Childhood Education grant, that worked to fund essential classroom supplies and staff salaries. Furthermore, efforts were underway to upgrade classroom equipment, a change expected to positively impact student behavior. Since the Covid-19 pandemic, the ELC has struggled with staffing; however, only three positions remain to be filled for the center to be fully staffed.

The year also presented challenges for the ELC. Trouble with the air conditioning units forced the temporary closure of four classrooms for a week, disrupting regular activities. Refrigerator issues added to the list of setbacks, effecting the day-to-day operations of the center. Additionally, there were concerns about overall structural issues that needed attention. Despite these challenges, the ELC remained dedicated to overcoming obstacles and provided a conducive learning environment for its students.



At the Early Learning Center, children ages six weeks to Pre-K with and without developmental challenges learn, play, and grow together in an integrated setting.

Meet Lucas



"At IWC we found hope, support, and community for our child, who is on the spectrum. Finding an inclusive school that is also able to support extra needs is hard to find, especially at the younger years. Our family is so grateful to have been able to be at IWC for the past two years. The staff, therapists, and teachers truly bring the quote "it takes a village" to life. We will be forever grateful for this opportunity."

- Cassandra: Mother of Lucas

Residential Program



In the Residential Program, there have been several positive developments to highlight. The rooms at Rose Street have undergone a significant makeover, featuring updated decor and furniture, along with the addition of upgrades to the sensory room. Notable kitchen renovations have taken place in Dogwood, accompanied by fresh paint throughout the house. The program is currently operating at maximum capacity in the houses. Furthermore, there has been a resurgence in outings and community engagement activities, including partnerships such as the collaboration with Pisgah Forest Service. This collaboration created an amazing fishing trip to Max Patch pond. Other outings included visits to the Nature Center and trips to Cherokee. Notably, Azalea received perfect scores on their annual state inspection, marking a significant achievement and a first for the company.

Despite these positive aspects, the Residential Program has faced challenges, particularly in the realm of staffing. While there has been improvement, lingering difficulties have persisted since the onset of the COVID-19 pandemic. Staffing remains an area of focus for ongoing enhancement within the program.



Irene Wortham Residential Center, Inc.
has three residential homes that are
licensed as Intermediate Care Facilities
for persons with intellectual and
developmental disabilities. Our 24
residents receive comprehensive,
around-the-clock individualized care
from expertly trained staff.

Meet Lizzie



We are so grateful for the good care our daughter Elizabeth has received at Irene Wortham Center. Azalea House has been her home for over twenty years and she goes to ADA during the week. Staff at both places have taken loving care of her, taught her valuable skills, and provided her with fun activities. The other residents, clients and staff are a wonderful community for her to be a part of."

- Ellie: Mother of Lizzie

Adult Day Activity Center



The Adult Day Activity Center has experienced both highs and lows. Enrollment in the center has increased, reflecting a growing need in the program. There has been a notable rise in community engagement, highlighted by partnerships such as the Bloom exercise program, which has been made more inclusive for consumers, and dedicated music days. The center has also taken steps to update its facilities by installing new lifts in the bathrooms, to improve accessibility and comfort for consumers, particularly during changing times. Additionally, the Alternative Family Living Program is flourishing, marked by the licensing of seven new homes and the addition of three more houses to accommodate the community needs.

However, there have been challenges as well.

Staffing has presented obstacles that the center is actively addressing to ensure smooth operations and quality care for its consumers. Unfortunately, the center has also faced the difficult reality of three consumers passing. While we mourn our beloved friends and family, these losses emphasized the complex nature of the center's role in the lives of its participants in the community it serves.



The Adult Day Activity Program provides individuals with intellectual and developmental disabilities a familiar and flexible environment. Each consumer follows an Individualized Service Plan with specific goals to meet his or her needs and to guide participants through purposeful communication, relaxation, and self-expression.





Why a Capital Campaign?

For over 60 years, Irene Wortham Center has helped children and adults with developmental and/or socio-economic challenges lead healthy, happy, and independent lives. We believe in the value and promise of every person and strive to empower individuals to reach their full potential from birth to end of life

Irene Wortham Center welcomes children of all abilities. We are one of two Developmental Day programs in Buncombe County that serve



students with developmental disabilities and/or those facing socio-economic challenges in an inclusive environment. Our center offers fundamental learning and growth opportunities to over 100 children ages six weeks to five-years-old. The current building, which opened in 1970 and still reflects mostly original features and design aspects, does not allow for a modern educational experience.

We are launching a Capital Campaign to raise \$14,000,000 to build a new Early Learning Center that will better serve our students and expand access to quality childcare in Asheville. We would be honored if you would consider partnering with Irene Wortham Center to help us build our new school!

Board of Directors



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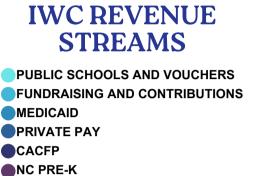
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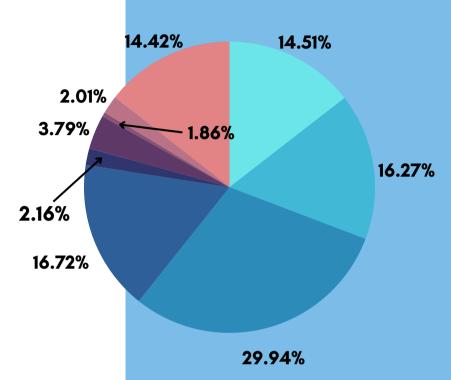


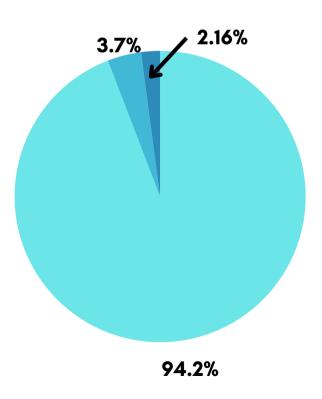
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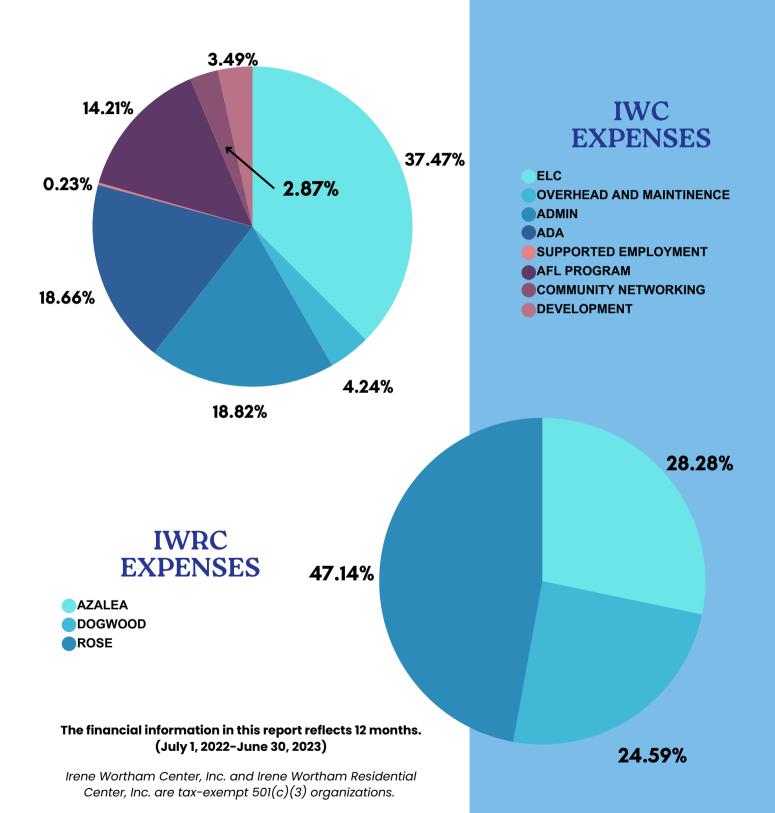




IWRC REVENUE STREAMS

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GRANTS AND OTHER ASSISTANCE
INVESTMENTS

Expenses



Additional financial information is available upon request.

Thank you

As we reflect on the past year, we are filled with gratitude for the dedication, hard work, and unwavering commitment that each member of our team has demonstrated. On behalf of the executive team, we extend our sincere appreciation to our exceptional team members and Board of Directors.

Your collective efforts have been the driving force behind our organization's success. Through your tireless work, compassion, and expertise, we have achieved remarkable milestones and maintained our commitment to providing outstanding care to those we serve.

To our DSP workers, your dedication to the well-being and care of our clients has not gone unnoticed. We see the compassion and resilience that make a profound impact on the lives of those you support, and we are truly grateful for the difference you make each day.

To our teachers, your passion for education and your ability to inspire and guide our students has been integral to the growth and development of our programs. Your commitment to fostering an environment of learning and creativity is commendable.

To our esteemed board members, your strategic guidance, insightful perspectives, and unwavered support has been invaluable. The leadership you provided has played a pivotal role in steering our organization through challenges and ensuring its continued success.

As we embark on the journey ahead, we are confident that the strength of our team will propel us to even greater heights. Your dedication to our mission and the well-being of our community is truly appreciated.

Thank you for your hard work, resilience, and commitment. We look forward to another year of collaboration and success.

Sincerely, Executive Team









Acknowledgements

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